

# **INTEGRATED MANAGEMENT SYSTEM (IMS)**

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**CARRINHO GROUP** develops its activity mainly in the Food sector, we act to guarantee the Quality and Food Safety of our products, based on our Quality and Food Safety Policy , which describes our commitments.

# QUALITY IS THE BASIS OF OUR COMPANY AND AN INTEGRAL PART OF OUR PURPOSE AND VALUES

**CARRINHO GROUP** focuses on creating value for the Customer in a sustainable way, by creating a relationship of trust in the Quality of our products and services and covering the nutritional needs and satisfaction of Consumers and Customers who trust in our Quality.

Every day, millions of people in Angola demonstrate their trust in us by selecting products and brands from our Company. This trust is based on our image of Quality and our good reputation, built over the years. Each product, each service and each contact with the Customer helps us, to cement this image, which aims to treat malnutrition by fortifying products with micronutrients.

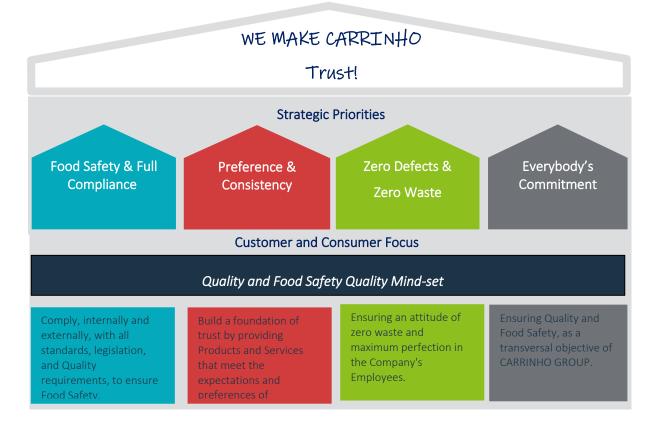
The **CARRINHO GROUP** brands products, constitute a guarantee for the Customers and Consumers that their consumption is safe, that they comply with the rules and legislation and that they always comply with the highest quality standards.

We have a socially and environmentally responsible approach that is the guiding principle of our business. We require our suppliers, agents, service providers and their employees to demonstrate honesty, integrity, and fairness and to adhere to our non-negotiable standards. We are equally committed to this with our customers.

We believe that to be successful in business, it is necessary to generate and share value throughout society. This includes all partners involved in the production chain, from the producer to our end consumer.

Each and every one of the **CARRINHO GROUP** employees are involved and dedicated to achieving the High-Quality Standards for our Customers and Consumers.





# QUALITY IS PRODUCT SAFETY AND TOTAL COMPLIANCE

We guarantee product safety and full compliance by respecting our policies, principles, and standards, with full transparency.

### QUALITY IS ENSURES AND ENHANCE PREFERENCE AND CONSISTENCY

We ensure preference and consistency to delight Consumers and Customers by recognizing what they value and offering products and services that always meet or exceed their expectations.

### QUALITY IS SEARCHING FOR "ZERO DEFECTS" AND "ZERO WASTE"

We strive for zero defects and no waste, through the constant search for opportunities, in order to apply our continuous improvement approach, gaining and offering a competitive advantage.

### **EVERYBODY'S COMMITMENT**

We obtain everybody's commitment across our complete value chain at all levels of our organization, to build the **QUALITY & FOOD SAFETY CULTURE** of **CARRINHO GROUP**.

Lobito, March 17, 2021

Vela- Comto

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Nelson Fidel Candundo Carrinho Chief Executive Officer

Rui Alves Candundo Carrinho VICE - Chief Executive Officer

CARRINHO GROUP